

# The Call Center Dictionary

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### **The Call Center Dictionary**

The Call Center Dictionary: The Complete Guide to Call Center and Help Desk Technology and Operations. Paperback - August 1, 1999. by Madeline Bodin (Author), Keith Dawson (Author) 2.8 out of 5 stars 7 ratings. See all formats and editions.

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The Call Center Dictionary: Bodin, Madeline, Dawson, Keith: 9781578200955: Amazon.com: Books.

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call center definition: a large office in which a company's employees provide information to its customers, or sell or....  
Learn more.

### **CALL CENTER | meaning in the Cambridge English Dictionary**

Call center definition, an office or department that makes and receives a high volume of phone calls for an enterprise, as outbound sales and telemarketing calls or inbound customer service and technical support calls.

### **Call center | Definition of Call center at Dictionary.com**

A customer service call center is operated for passengers to plan their bus trips with the assistance of either an automated voice response system or a live customer service representative.

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### **call center | Example sentences - Cambridge Dictionary**

Call a Reemployment Call Center. Customer service agents at the numbers below can accept your Unemployment Insurance claim over the phone: North New Jersey: 201-601-4100 Central New Jersey: 732-761-2020 South New Jersey: 856-507-2340 Out ...

### **Division of Unemployment Insurance | Call a Reemployment ...**

Call Center An operation combining human, technical and physical resources to field inbound and/or place outbound phone calls. Call centers support a number of different industries and functions, and often handle contacts via channels beyond the telephone, including email, chat, social media and SMS.

### **Call Center Glossary - Terminology & Vocabulary - Global**

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Definition of call center. : an office equipped to handle a large volume of telephone calls for an organization (such as a retailer, bank, or marketing firm) especially for taking orders or for providing customer service.

### **Call Center | Definition of Call Center by Merriam-Webster**

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Noun. 1. call center - a center equipped to handle a large volume

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of telephone calls (especially for taking orders or serving customers) call centre. center, centre - a building dedicated to a particular activity; "they were raising money to build a new center for research".

### **Call center - definition of call center by The Free Dictionary**

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### **The Call Center Dictionary (3rd ed.) by Bodin, Madeline ...**

call center A communications center that manages incoming and outgoing telephone calls with customers and clients. In health care, the center may help to manage appointments and messages or may provide patients with information about illnesses, health care resources, services provided, or self-management of disease.

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